

Why AASC Online?

Features

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Service coordinators are faced with important challenges—serve more people, document more services, and deliver accurate performance reports quickly—all with limited time and a meager budget. But how is all that done efficiently with paper-based processes, spreadsheets, or antiquated desktop software? It's time to embrace a whole new approach to documentation and outcomes tracking—AASC Online.

Since 2004, AASC Online has been helping service coordinators simplify everything from tracking service referrals to standardizing outcome measurement to automating performance reports. Today, more than 1,600 service coordination professionals use AASC Online to make their jobs easier.

Features

Secure Resident Files

- Manage on-site and community residents
- Sort and search by name or unit number

Telephone Directory

- Access resident phone numbers
- Sort by last name or unit number

Resource Directory

- Capture and organize community partners and referral agencies for fast access
- Track all service referrals by agency and service type

Resident Intake Form

- Record emergency contact information
- Track important insurance and doctor information
- Document resident demographic information

Resident Service Logs

- Link service categories to HUD Semi-Annual Performance Report
- Track service referrals by agency

ADL Forms and Reports

- Manage resident at-risk and frail counts
- Track resident's disabilities and assistive technologies
- Generate total residents with ADL's
- Tally residents by ADL categories

Progress Notes

- Record secure case management notes
- Ensure accuracy with built-in spell check

Follow-up Task and Service Request Forms

- Document outstanding services needs
- Set automatic reminders to ensure follow-through

Service Management Plan

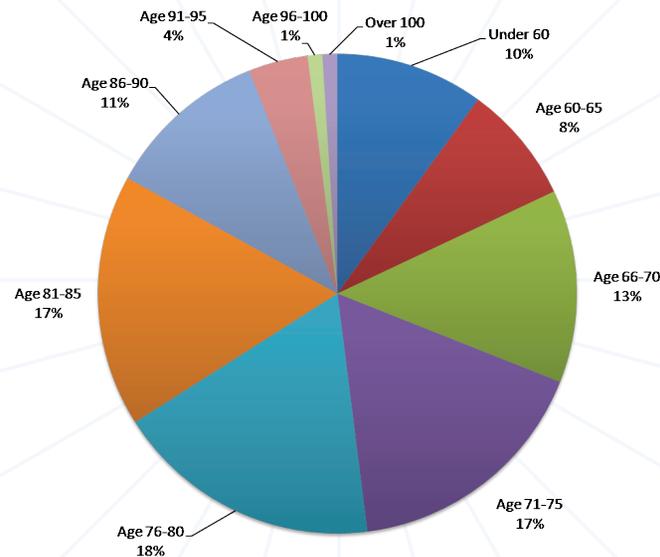
- Organize past and present needs
- View pending and processed services
- View response times to resident needs

Service Coordinator Daily Logs

- Track hours worked by service coordinator
- Compute percentages of administrative time
- Record programs, trainings, and fundraisers

HUD Semi-Annual Performance Report

- Complete your HUD Semi-Annual Performance Report with one click



Property Service Reports

- Generate resident summary reports by service categories
- Analyze by service types and subcategories

Administrative Reports

- Track administrative task hours
- Compile programs, trainings, meetings and fundraisers in one report
- Track hours worked by service coordinator
- View active and deactivated users

Resident Turnover Reports

- Generate resident turnover outcomes report
- Track residents as they age in place
- Evaluate transitions to higher care facilities

Incident/Violation Log

- Track incidents by category
- Track violations by type
- Track lease violations

Multiple Property Report Filter

- Run reports for one property or across your entire organization
- Choose from a variety of pre-built standard reports

Unlimited Personalized Training

- Unlimited individual and/or group training and technical support
- Online training manual

Multiple User Levels

- Authorize employee-based permissions for access to specific files
- Collaborate securely across organizational/geographical boundaries

Built-in Data Security and Disaster Recovery

- Hosted and backed up in world-class data centers
- Advanced network intrusion systems and the latest firewall technologies
- 128-bit encryption with server gated cryptology enabled SSL certificates



Serve More Residents!

**Documenting Services
Has Never Been Easier!**



**Accurate Reporting at
the Click of a Button!**

30-day Free Trial!



Developed by Pangea Foundation™ in collaboration with the American Association of Service Coordinators (AASC), AASC Online is a web-based software designed to meet the needs of service coordinators working in senior and adult disabled housing communities.

Why do over 1,600 service coordination professionals use AASC Online?

- AASC Online is easy-to-learn and easy-to-use
- Web-based software provides low cost implementation
- No hardware to buy, configure, or troubleshoot
- No software to install, maintain, or upgrade
- Avoid having to back up your data... every single day
- Automatic software updates and upgrades
- Password protected user levels allows secure collaboration with others
- Unlimited training and support backed by award-winning customer service

According to a 2008 satisfaction survey, 96% of AASC Online users would recommend AASC Online

Property managers love it because the service coordinator can spend less time on paperwork and more time serving their residents.

- HUD Semi-Annual Performance Reports—with a mouse click!
- Find out how services are engaged to resolve lease violations
- Understand future occupancy needs by analyzing the age ranges of your residents
- Learn the primary reasons for residents moving out
- Track property incidences on a regular basis to identify successes and vulnerable areas

Advocates of supportive services love it for its strategic value—reporting the cost-savings impact of service coordination. *Coming Soon!*

- Show resident cost-savings realized from services provided
- Show property cost-cost savings realized by reduced turnover, decreased property damage, increased occupancy
- Show cost savings realized by tax payers by delaying or preventing resident move to higher-cost nursing homes

No technology budget? No IT department? Still documenting services with paper and spreadsheets? AASC Online solves all that. It was created with service coordinators and property managers in mind. It powerful, easy-to-use, affordable... and all you need is a PC.

- Free 30-day test drive. Start today for free!
- Simple straightforward subscription pricing
- Low up-front cost
- Be up and running in minutes—not days

| Pricing | List Price | AASC Member Price |
|---|------------|-------------------|
| Set up fees (one time per property) | \$895 | \$595 |
| Annual License fee (*per service coordinator) | \$895 | \$595 |

Ready to sign up?

Now you understand how AASC Online can help you and your organization leapfrog to the next level. And here you are—ready to sign up! It's fast and easy to get started. Contact Pangea Foundation™ from the www.aasconline.com website or by calling-1-866-615-0982 to schedule your free test drive and demo. Training is unlimited and you can learn at your own pace. So sign up today and join a community of more than 1,600 service coordination professionals who are already experiencing the AASC Online difference.

Interested in learning more about AASC and the benefits of membership?

As an AASC member, you are part of a growing organization. You can make a difference and have an influence on the future of your profession. AASC continues to serve its 2200+ members by keeping them informed, helping them to do their jobs, representing them on a state and national level, and your membership saves you money along the way. Visit www.servicecoordinator.org or call 614-848-5958 to join today.